

Housing Advisory Board Action Tracker

Meeting date	Agenda item	Action	Owner	Date by	Update
9 th June 2026	5 TVF update	Support further work on tenant communications and reporting	Head of Performance, Improvement and Assurance	30 th October 2026	Communication review group established
9 th June 2026	8 Compliance Assurance Report	Head of Compliance to meet with Head of Customer Support and Collections to discuss communications with residents regarding compliance work	Head of Housing Compliance	30 th September 2026	Head of Housing Compliance has left Bury. New Head of Housing Compliance has been recruited. Action being followed up the Compliance Managers in the interim.
28 th July 2026	6 Draft Housing Strategy	Bring paper on Net Zero and Sustainability plans to a future meeting	Head of Property	7 th January 2027	On HAB agenda for January meeting
28 th July 2026	9 Quarterly performance report	A deeper dive on repairs and maintenance figures	Head of Repairs	7 th January 2027	Repairs review update on agenda for January meeting and will include a deeper dive on performance
28 th July 2026	9 Quarterly Performance report	Head of service covering rent performance to attend September meeting to update on current performance	Head of Revenues and Benefits	10 th September 2026	Included on the agenda for September HAB
28 th July 2026	10 Repairs review update	Provide a brief update on the actions being taken to prepare for Awaab's law	Head of Repairs	10 th September 2026	Update attached to action tracker

28 th July 2026	10 Repairs review update	Provide information on whether there is any link between damp and mould and overcrowding in a property	Head of Repairs	10 th September 2026	Update attached to action tracker
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